Health Care Benefit Highlights

PPO 1-2-3 5000 (Blue Options SM) \$5,000 Individual Deductible



Blue Options 1-2-3SM Benefit Highlights (PPO)

The coinsurance amounts that appear on this benefit highlight represent Plan responsibility. The coinsurance amounts that display in the benefit booklet represent member responsibility.

Deductibles, Out-of-Pocket Limits & Benefit Maximums	In-network	Out-of-network 1
The following Deductibles, Out-of-Pocket Limits, and Benefit Maximums apply	III-IIGEWOIK	Out-or-network
to all services. All copays are before deductible.		
Embedded Deductibles		
Individual (per Benefit Period)	\$5,000	\$10,000
Family (per Benefit Period)	\$10,000	\$20,000
Embedded Out-of-Pocket Limits		
Individual (per Benefit Period)	\$8,150	\$16,300
Family (per Benefit Period)	\$16,300	\$32,600
Benefit Maximums:		
Lifetime Total Dollar Maximum	Unlimited	Unlimited
Lifetime Infertility Denefit Maximum		

Lifetime Infertility Benefit Maximum

Ovulation Induction Cycles 3 Cycle Limits

(with insemination, per Member, in all places of service)

Annual Benefit Maximums:

Maximums apply to Home, Office and Outpatient Settings only, unless otherwise indicated. Maximums include both Habilitative and Rehabilitative services unless otherwise indicated. All maximums are on a combined In- and Out-of-Network basis per Member, per Benefit Period.

Physical, Occupational and Chiropractic Therapies (combined)

Speech Therapy

Applied Behavioral Analysis (ABA) Therapy (ages 18 and younger)

Skilled Nursing Facility Stay

Provider Office visits for the evaluation and treatment of obesity

30 visits

\$40,000

(maximum does not apply to dietician/nutritional visits)

Level 1 In-network Out-of-network 1

Preventive Care (See hospital based clinics-Level 3) (Primary Preventive Diagnosis Only)

For the most updated list of general preventive/screenings, immunizations, well-baby/well-child care, women's preventive care services, nutritional counseling and other services mandated under Federal law, see our website at bluecrossnc.com/preventive.

State mandated services include colorectal screening, bone mass measurement, newborn hearing screening, prostate specific antigen tests (PSAs), gynecological exams, cervical cancer screening, ovarian cancer screening and screening mammograms.

Primary Care Provider 100% no deductible 70% after deductible Specialist 100% no deductible 70% after deductible

Primary Care Office-based Services

Includes all Office Visits regardless of diagnosis (including medical, mental health, substance use disorder, infertility, therapies and pre-natal/post-delivery care unable to be included in the global delivery fee). Includes Office Surgery, Consultation, X-rays and Labs. For these services provided by a specialist, see Level 3 Benefits.

Primary Care Provider \$35 40% after deductible

Vendor Telehealth\$35 copaymentBenefits not available

Effective Date: 01/2021

Includes Telehealth services for medical/acute care/behavioral health/telephone

Blue Options 1-2-3SM Benefit Highlights (PPO)

Level 2 In-network Out-of-network¹

Inpatient Hospital Services

Includes all Inpatient Hospital Services regardless of diagnosis (including, but not limited to, medical, mental health, substance use disorder, infertility, therapies, transplants, deliveries, and surgeries.)

Hospital and Hospital Based Services \$250 per admission, then

70% after deductible

40% after deductible

Inpatient Professional Services

Professional Services 70% after deductible 40% after deductible Skilled Nursing Facility 70% after deductible 40% after deductible Inpatient Home Health Care and Hospice Care 70% after deductible 40% after deductible

Level 3 In-network Out-of-network ¹

Specialist Office-Based Services

Professional Services 50% after deductible 40% after deductible

Specialist Outpatient Facility-Based Service

Professional Services 50% after deductible 40% after deductible

 Urgent Care Center Services
 50% after deductible

 Emergency Room Visit*
 50% after deductible

*If admitted from the ER, any applicable ER member responsibility does not apply; instead, Inpatient Hospital (Level 2) benefits apply. If held for observation, Outpatient (Level 3) benefits apply. Out-of-Network Emergency Room services are payable at the In-Network level and applied to the In-Network Out-of-Pocket Limit regardless of where they are obtained.

Outpatient Hospital Services

50% after deductible 40% after deductible

Effective Date: 01/2021

Includes hospital and hospital-based services, hospital based clinics, surgery, and outpatient diagnostic services such as lab tests, X-rays, ultrasounds, and other diagnostic tests, such as EEGs, EKGs, pulmonary function tests, rehabilitative, habilitative and other therapies.

Outpatient Diagnostic Services

Outpatient lab tests 50% after deductible 40% after deductible

CT scans, MRIs, MRAs and PET scans in any location, including physician's office,

Durable Medical Equipment, Home Infusion Therapy, Medical Supplies,

Orthotic Devices and Prosthetic Appliances50% after deductible40% after deductibleAmbulance70% after deductible70% after deductible

Blue Options 1-2-3SM Benefit Highlights (PPO)

Prescription DrugsIn-networkOut-of-network 1Preventive OTC Medications and Contraceptive100% no deductible100% no deductible

Drugs and Devices as listed at bluecrossnc.com/preventive

Up to 30 day supply. 31-60 day supply is two copayments and 61-90 day supply is three copayments.

Prescription Drug copayments*, coinsurance* and deductibles* (*if applicable) apply to the Out-of-Pocket limit.

MAC B Pricing (Brand Penalty when Generic Equivalent is available and Provider does not require Brand to be dispensed).

Penalty does not count toward OOP Limit. Enhanced 5 Tier Commercial, Broad Network Formulary.

Prior Plan approval, step therapy and quantity limits may apply.

All pharmacy copay and/or coinsurance amounts below apply after the medical deductible is satisfied.

Tier 1 Drugs	\$10	\$10
Tier 2 Drugs	\$25	\$25
Tier 3 Drugs	\$40	\$40
Tier 4 Drugs	\$80	\$80
Tier 5 Drugs	75%	75%

You are responsible for charges over the allowed amount received from an Out-of-Network pharmacy. Limits apply to Infertility drugs, refer to your benefit booklet.

Lens and Frame Coverage*

Blue Cross NC will reimburse you up to the Benefit Period Maximum for glasses, hard, soft or disposable contact lenses. Prescribed Eyeglasses Lens and Frame Benefit Period Maximum

Covered up to \$130, then 10%

Effective Date: 01/2021

*The PLAN will pay for either one pair of prescription eyeglasses, or one pair of hard or soft contact lenses or one year supply of disposable contact lenses per BENEFIT PERIOD. Any services in excess of this BENEFIT PERIOD MAXIMUM are not COVERED SERVICES.

ADDITIONAL INFORMATION ABOUT BLUE OPTIONS 1-2-3

Benefit Period

The period of time, usually 12 months as stated in the group contract, during which charges for covered services provided to a member must be incurred in order to be eligible for payment by Blue Cross NC. A charge shall be considered incurred on the date the service or supply was provided to a member.

Allowed Amount

The maximum amount that Blue Cross NC determines is to be paid for covered services provided to a member.

Out-of-Pocket Limit

The dollar amount you pay for covered services in a benefit period before Blue Cross NC pays 100% of covered services. It includes deductible, coinsurance and copayments. It does not include charges over the allowed amount, premiums, and charges for non-covered services.

Utilization Management

To make sure you have access to high quality, cost-effective health care, we manage utilization through a variety of programs including certification, transplant management, concurrent and retrospective review. If you have a concern regarding the final determination of your care, you have the right to appeal the decision. For further information about our Utilization Management programs, please refer to your benefit booklet.

Certification

Certification is a program designed to make sure that your care is given in a cost effective setting and efficient manner.

If you need to be hospitalized, you must obtain certification. Nonemergency and non-maternity hospital admissions must be certified prior to the hospitalization. If the admission is not certified, the claim will be denied.

For maternity admissions, your provider is not required to obtain certification from Blue Cross NC for prescribing a length of stay up to 48 hours for a normal vaginal delivery, or up to 96 hours for delivery by cesarean section. You or your provider must request certification for coverage for additional days, which will be given by Blue Cross NC, if medically necessary.

All inpatient and certain outpatient Mental Health and Substance Use Disorder services and all Adaptive Behavior Treatment must be certified in advance by Blue Cross NC or services will not be covered. Call Blue Cross NC at 1-800-359-2422. Mental Health and Substance Use Disorder office visits do not require certification.

In-network providers in North Carolina are responsible for obtaining certifications. The member will bear no financial penalties if the innetwork provider in North Carolina fails to obtain the appropriate authorization. The member is responsible for obtaining certification for services rendered by an out-of-network provider in North Carolina or by any provider outside of North Carolina.

Health and Wellness Program

Because we want to help you stay healthy, we offer a variety of wellness benefits and services. You can take advantage of the Health Line Blue SM, our 24-hour free nurse support line, a health topics library, chronic condition management and a prenatal program. You will also have access to online health and wellness tools and trackers at BlueConnectNC.com. With our program you can get health advice anytime you need it, so you can learn how to take charge of your health.

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What is Not Covered?

The following are summaries of some of the coverage restrictions. A full explanation and listing of restrictions will be found in your benefit booklet. Your health benefit plan does not cover services, supplies, drugs or charges that are:

- Not medically necessary
- For injury or illness resulting from an act of war
- For personal hygiene and convenience items
- For inpatient admissions that are primarily for diagnostic studies
- For palliative or cosmetic foot care
- For investigative or experimental purposes
- For hearing aids or tinnitus maskers, except as specifically covered by the benefit plan
- For cosmetic services or cosmetic surgery
- For custodial care, domiciliary care or rest cures
- For treatment of obesity, except for surgical treatment of morbid obesity, or as specifically covered by your health benefit plan
- For reversal of sterilization
- For treatment of sexual dysfunction not related to organic disease
- For assisted reproductive technologies as defined by the Centers for Disease Control and Prevention
- For self-injectable drugs in the provider's office

Embedded Deductible Definition

Members must meet their individual deductible before benefits are payable under the health benefit plan. However, once the family deductible is met, all covered family members will be in benefit. Any member who meets their individual Out-Of-Pocket Limit will have the benefit levels apply to them only and not the entire family. However, once the family Out-Of-Pocket Limit is met, the benefit levels will apply to the entire family.

ADDITIONAL INFORMATION ABOUT BLUE OPTIONS 1-2-3 FROM BCBSNC

Benefit Period

The period of time, usually 12 months as stated in the group contract, during which charges for covered services provided to a member must be incurred in order to be eligible for payment by BCBSNC. A charge shall be considered incurred on the date the service or supply was provided to a member.

Allowed Amount

The maximum amount that BCBSNC determines is to be paid for covered services provided to a member.

Out-of-Pocket Limit

The dollar amount you pay for covered services in a benefit period before BCBSNC pays 100% of covered services. It includes deductible, coinsurance and copayments. It does not include charges over the allowed amount, premiums, and charges for non-covered services.

Day and Visit Maximums

All day and visit maximums are on a combined In- and Out-of Network basis

Utilization Management

To make sure you have access to high quality, cost-effective health care, we manage utilization through a variety of programs including certification, transplant management, concurrent and retrospective review.

If you have a concern regarding the final determination of your care, you have the right to appeal the decision. If you would like a copy of a benefit booklet providing more information about our Utilization Management programs, call the toll free number listed in your information packet.

Certification

Certification is a program designed to make sure that your care is given in a cost effective setting and efficient manner.

If you need to be hospitalized, you must obtain certification. Non-emergency and non-maternity hospital admissions must be certified prior to the hospitalization. If the admission is not certified, a penalty will be applied.

For maternity admissions, your provider is not required to obtain certification from BCBSNC for prescribing a length of stay up to 48 hours for a normal vaginal delivery, or up to 96 hours for delivery by cesarean section. You or your provider must request certification for coverage for additional days, which will be given by BCBSNC, if medically necessary.

All inpatient and certain outpatient Mental Health and Substance Abuse services must be certified in advance by Magellan Behavioral Health. Call Magellan Behavioral Health at 1-800-359-2422. Office visits do not require certification.

In-network providers are responsible for obtaining certifications. The member will bear no financial penalties if the in-network provider fails to obtain the appropriate authorization. The member is responsible for obtaining certification for services rendered by an out-of-network or out-of-state provider.

Health and Wellness Program

Because we want to help you stay healthy, we offer a variety of wellness benefits and services. You can take advantage of HealthLine Blue, our 24-hour health information service, a health topics library, asthma and diabetes management and a prenatal program. You will also have access to online health and wellness information at www.bcbsnc.com. With our program you can get health advice anytime you need it, so you can learn how to take charge of your health.

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Your health benefit plan does not cover services, supplies, drugs or

charges that are: ☐ Not medically necessary ☐ For injury or illness resulting from an act of war ☐ For personal hygiene and convenience items For inpatient admissions that are primarily for diagnostic studies ☐ For palliative or cosmetic foot care ☐ For investigative or experimental purposes ☐ For hearing aids or tinnitus maskers, except as specifically covered by the benefit plan ☐ For cosmetic services or cosmetic surgery ☐ For custodial care, domiciliary care or rest cures ☐ For treatment of obesity, except for surgical treatment of morbid obesity ☐ For reversal of sterilization ☐ For treatment of sexual dysfunction not related to organic disease For assisted reproductive technologies as defined by the Centers for Disease Control and Prevention ☐ For self-injectable drugs in the provider's office

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