



Avoid the wait.

Your life is 24/7. Now your doctor is too.



Welcome to MDLIVE!

You're eligible, so activate your account today.



Consult with a board-certified doctor by secure video, or MDLIVE App—anytime, from anywhere



Average wait time is less than 10 minutes to see a state-licensed, board-certified physician averaging 15 years of practice experience



Your family members are also eligible, and we have pediatricians available 24/7

Non-emergency conditions we treat:

- Acne
- Allergies
- Cold / Flu
- Constipation
- Cough
- Diarrhea
- Ear problems
- Fever*
- Headache
- Insect bites
- Nausea / Vomiting
- Pink eye
- Rash
- Respiratory problems
- Sore throats
- Urinary problems / UTI*
- Vaginitis
- And more

e-prescriptions can be sent to your local pharmacy (if needed).

ACTIVATE your account online
or by phone.

MDLIVE.com/ncvideodoc
+1 (888) 657 9982



Download the MDLIVE App

At activation, if prompted for Employer, Insurance Provider or Organization, respond with "NCMS Plan".



*MDLIVE physicians may not treat any children with urinary symptoms. Parents/guardian will be required to complete a different medical history disclosure form for children under the age of 36-months prior to making an appointment with an MDLIVE physician. Children under 36 months who present with fever must be referred to their pediatrician (medical home), child-friendly urgent care center or emergency department for clinical evaluation and care.

MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE interactive audio consultations with store and forward technology are available 24/7/365, while video consultations are available during the hours of 7 am to 9 pm 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit www.mdlive.com/pages/terms.html 120115

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